

## WHEN TO SCHEDULE C.A.T.S

7:00 a.m. to 8:00 a.m. Calls for cancellations only no scheduling

8:00 a.m. to 10:00 a.m. Calls for same day scheduling only

10:00 a.m. to 2:00 p.m. Calls for all other scheduling

2:00 p.m. to 3:00 p.m. Processing next day schedules /bus routes

No calls for scheduling at this time

3:00 p.m. to 5:00 p.m. Calls for next day only. (based on availability)